

Preparation and Observation Checklist to Improve Interviewing Skills

Interview Element (provide examples in spaces provided—use back for more explanation using number)	Overall Use of Practice
1. Began with friendly greeting (helpful ideas: _____)	+ -
2. Established self as learner (describe way(s): _____)	+ -
3. Used open questions (examples of closed: _____)	+ -
4. Avoided leading questions (example of leading: _____)	+ -
5. Let the informant lead (relative amount of speaking by each: _____)	+ -
6. Encouraged the participant to expand (examples of how: _____)	+ -
7. Used probes	
▪ Echo (example(s) _____)	+ -
▪ Re-question (example(s) _____)	+ -
▪ Silent (example(s) _____)	+ -
▪ Re-cap or Repeat (example(s) _____)	+ -
▪ Encouragement – Verbal (example(s) _____)	+ -
▪ Non-verbal (example(s) _____)	+ -
▪ Phased Assertion (example(s) _____)	+ -
8. Used informants “language” (example(s) _____)	+ -
9. Rephrased questions (example(s) _____)	+ -
10. Avoided too many “Why?” questions (example(s) of “Why”? questions used _____)	+ -
11. Examples of types of questions used:	
▪ Descriptive: Grand Tour-Typical (example(s) _____)	+ -
▪ Descriptive: Grand Tour-Specific (example(s) _____)	+ - N/A
▪ Descriptive: Grand Tour-Guided (example(s) _____)	+ - N/A
▪ Descriptive: Grand Tour-Task (example(s) _____)	+ - N/A
▪ Descriptive: Example (example(s) _____)	+ - N/A
▪ Descriptive: Experience (example(s) _____)	+ - N/A
▪ Descriptive: “Native Language” (example(s) _____)	+ - N/A
▪ Structural—verify terms (example(s) _____)	+ - N/A
▪ Contrast—contrast terms/ideas (example(s) _____)	+ - N/A